



THE RECYCLER

"Serving Northern Colorado Since 1959"

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Welcome to our quarterly newsletter! We use this as a tool to deliver important information affecting your services, as well as articles encouraging recycling and other ways to reduce waste.

Very soon we will begin identifying neighborhoods for conversion to every-other-week recycling pick-up. We will send a notice to all affected households before these services changes go into effect.

In the meantime, keep an eye out for the **2010 Every-Other-Week Recycle Collection Schedule**. It will be distributed to all residential curbside single-stream recycling customers in mid-December.

holiday alert

Due to area Landfill closures every year, GSI will not operate on the following holidays:

**New Years Day- Memorial Day- Independence Day
Labor Day- Thanksgiving Day-Christmas Day**

For **2009**, if your pickup day falls ON or AFTER the following holiday during the regular work week, your normal pickup will be **delayed by one day**:

Memorial Day.....Monday, May 25th
Labor Day.....Monday, September 7th
Thanksgiving Day.....Thursday, November 25th
Christmas Day.....Friday, December 25th
New Year's Day..... Friday, January 1st, 2010

Visit our website @ www.GallegosSanitation.com for more information about holiday scheduling, and much more!

SINGLE -STREAM RECYCLING TIPS

- Continue to break down your cardboard to 2'x2' pieces.
- Put your cardboard in your cart LAST before rolling it out to the curb for pickup
- Crush Cans and plastics to help maximize space.
- Bag your paper in paper bags to help prevent empty space

What's the Right Size Container?

The upcoming change to Every-Other-Week recycling pick-up for Fort Collins **in-city** residents has some customers wondering which container is the right one for their household needs.

We would encourage you to look closely at the items you place into your trash container each week. Review our recycle guidelines for items you may have overlooked in the past, since many additions have been added the past two years.

If you are an avid recycler with a household larger than two people, you would benefit most by considering a change to the 95-gallon recycle cart. If you normally fill your 18-gallon tub, we recommend at least changing to a 65-gallon recycle cart.

Just remember that you will need enough room to store two weeks of materials in your new recycle cart. Best of all, there is no deposit or charge. The recycle cart upgrade is free!

Live Assistance

Normally, when you call GSI you hear a friendly voice say:

*"Thank you for calling Gallegos Sanitation,
how may I direct your call?"*

But recently, due to the high volume of requests for the newly available large recycle carts, we have not been able to answer every call as timely as in the past. For this reason your phone call may be transferred to our "on-hold" Auto Attendant, or even our voicemail system.

Please be assured that if you leave a message your call will be returned as soon as possible. When you leave a message, please be sure to state your name, phone number, account number, address, and reason for calling. So many times cell phone reception can be unclear or inconsistent, so please be sure to repeat your pertinent information.

We continually strive to provide the highest level of customer service, and pride ourselves on handling customer requests in a timely manner. For this reason we staff eight local & live Customer Service Account Specialists to serve your needs.

A Trashperson's Worst Enemy

What are a trashperson's worst enemies? That's right: wind and snow. You would think a heavy trash truck would have great traction in the snow but guess again. As the truck gets close to capacity with trash or recycle items, steering becomes more and more difficult on ice and snow-packed streets. *Static Friction*, the energy required to start an item, also affects our trucks and employees in icy and snowy conditions.

However, our biggest concern is *Kinetic Friction*, the motion of an already moving object. Our trucks require longer stopping distances in the ice and snow. Cul-de-sacs can be a trashperson's nightmare with parked cars and other obstacles limiting space and inhibiting turn ability. The lack of snow removal on side streets increases already slippery conditions. Footing for our trusted drivers and helpers becomes treacherous, increasing the chance of a fall or other injuries. With the additional factors of cold temperatures and reduced daylight, winter conditions create physical challenges for our employees.

What can you do to help? Keep pick-up areas free of snow and ice. This will increase our efficiency, protect our employees from injury, reduce the amount of time our trucks spend in your area, increase safety, reduce fuel use, and noise in your neighborhood. Your efforts are greatly appreciated. At Gallegos Sanitation our goal is to provide the best service for YOU.

'Tis (Almost) the Season

When you are planning for the upcoming Holiday season, why not consider ways you can be GREEN along the way? Check out these ideas for Greening up:

TREECYCLING – Did you know that 30-35 million real Holiday trees are sold each year in the US? Why not add your tree to the number of trees being recycled? Visit our website closer to the season to learn more about your Treecycling options!

LIGHTING – How about buying LED lights? These use less electricity than conventional bulbs and reduce the risk of a fire hazard. Don't forget to put your lights on a timer to control energy consumption.

GREETING CARDS – This season send your glad tidings electronically or check to make sure recycled paper has been used to make your cards.

GIFT WRAPPING – Why not try reusable gift bags? They can be "re-gifted" by the person you give the present to, won't require so much paper (saves trees), and since there is less to throw away, it will help reduce your trash bill!

RECYCLE CURBSIDE — Most packaging materials can be recycled, including cardboard, and paperboard. Just remember to remove all styrofoam, tape, string or wire, and plastics.

Reduce, Reuse, Recycle Tub

Recent changes to City of Fort Collins recycling allow GSI customers to sign up for a new, large, 65-gallon or 95-gallon recycling cart. After making this change, some of you may be left with your old, 18-gallon recycle tub that is no longer needed as your household's primary curbside recycling bin.

Although you are not using your tub for curbside recycling we urge you NOT to throw it away. Instead, recreate its purpose and reuse it! Here are just a few ideas we thought of:

- Decorate the tub during craft time and turn it into a toy box, or storage bin for shoes, tools, or crafts
- Use it as an in-house recycle bin
- Give it to your neighbor
- Create a compost bin
- Use as a litter box (cover holes with tape)
- Donate it to a charity

The 18-gallon recycle tub is yours to keep. If you find no other uses for your used bin, and none of the suggestions above appeal to you, you can drop it by our offices and we will try to find a new home for it. Just don't throw it away!

